

## Summary Report of 3<sup>rd</sup> party audit of disclosure under RTI Act/Rules Ministry Name: Ministry of Tribal Affairs Public Authority Name: National Scheduled Tribe Finance and Development Corporation

It is a well designed website with lots of useful information and a provision of **Help-Zone & e-Citizen**. Information dissemination system is also appreciable particularly the **Help Zone** window. Nevertheless, there is scope for further improvement. A few points mentioned below may please be considered.

- 1. Proper links have to be provided to the different kinds of information available on the website to make it more citizen friendly.
- 2. The updated manuals as prescribed in the RTI Act, 2005 should be published separately in the RTI portal indicating the links to the sites where information is provided.
- 3. Further, some vital information relating to purchase committees, latest procurement, discretionary/non-discretionary grants, contracts, Parliament Questions & replies, copy of RTI applications/appeals & its responses -- without disclosing the details of applicants etc have not been disclosed. Such information needs to be disclosed as per provision of the relevant Act/rule/instructions in citizen friendly manner.
- 4. Educational / training programmes to advance understanding of RTI may be organised on regular basis. Concerned officers & staff need to undergo training.
- 5. The Information Manual/Handbook on RTI may be prepared in vernacular Languages & uploaded on the website. The printed material may also be made available to citizens at convenient outlets.
  - 6. The details of STQC certificate along with its validity should be shown on website.